Quick Start Guide

Flex IP/Flex IP with PoE

Flex IP (FLEX-IP) and
Flex with Power over Ethernet (FLEX-IP-P)

Getting Started

- The **Flex IP** requires a **Flex Link Cable** for various connectivity options (infrared, serial, relay/sensor). For options, see our product list or contact an authorized dealer.
- Power up your Flex IP by connecting it to your local network via an RJ45 cable and to a power source with the included USB supply. Note: if you have a PoE model (Flex-IP-P), you can skip the USB power when using a PoE switch.
- Connect the appropriate Flex Link Cable to the device's 3.5mm Flex Link port.



Discovering the IP Address

- The Flex IP will typically receive an IP address from your network's DHCP server.
- Windows users can find the IP address using our **iHelp** utility, available for download from our website.
- For other operating systems, locate the IP address via your router's interface or a third-party IP scanner, matching the MAC address found on the unit's label.
- If your network lacks a DHCP server, the default IP is set to **192.168.1.70**. It can be accessed directly with a PC and ethernet cable by configuring the IPv4 settings on the PC for an IP address in the same subnet range of the default IP. Example below:
    - TPC IP config: IP address: 192.168.1.85, Subnet Mask: 255.255.255.0, Gateway: NONE.
    - Disable any additional network connections, such as WiFi.
    - iHelp does not detect the unit while directly connected to a PC.

Device Configuration

- Access device settings by entering the IP address into a browser.
- To assign a static IP in Network Settings, switch off DHCP and input your desired IP.
- To configure the Flex Link Cable settings, choose the type of cable connected and configure as necessary. Remember to save your changes.

Factory Default Settings

To reset the Flex IP to factory defaults, hold down the side button for a full 12 seconds. The LED indicator will blink very rapidly to signal the reset. Release the button and the device will reboot within 1 minute.

For detailed info on configuring and using the Flex and Flex Link Cables, consult the User Guide: Flex and Flex Link Cables at www.globalcache.com/docs.

This device complies with Part 15 of FCC rules and with ICES-003 of Industry Canada. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference

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