
Release Notes

iHelp Version 4.4

Intro

The Global Caché iHelp Discovery Utility is used to locate and verify Global Caché devices on the network and to configure Global Caché hardware. When run for the first time, security software may present a dialog box requesting the user to allow iHelp to perform network communications. For proper functionality select "Allow" and make permanent, if possible.

iHelp is now loaded with the revision -10 iTach Flex firmware.

Changes from iHelp Version 4.3

iHelp joins the network multicast group at address 239.255.250.250 on port 9131 in order to receive Global Caché unit discovery beacons.

Changes from iHelp Version 4.1

*iHelp now contains the -09 iTach Flex firmware revision and updated web pages.

*iHelp now allows upgrades to be done through a text file as well as the firmware detection upgrade.

*Implemented a "Format Flex File System" right click option that allows users to format Flex unit file systems in the event the web pages become corrupted.

*Various minor interface fixes, including updating of web page files.

Changes from iHelp Version 3.8

*iHelp now contains the current firmware version for iTach Flex units and will notify users of out of date units, allowing for a quick and easy upgrade without need for a download.

*Various form factor fixes, including resizable list box columns

Changes from iHelp Version 3.6 to 3.8

*iHelp now contains the current firmware version for all iTach units and will notify users of out of date units, allowing for a quick and easy upgrade without the need for a download.

*iHelp now contains a new right click function for wireless (WiFi) units, allowing their network setup to be configured directly from iHelp without the need for a browser.

Global Caché Contact Information

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